

Broadway Animal Hospital's Guest Safety Policy

Dear Client-

Broadway Animal Hospital uses the following safety policy for all canine participants in our doggie day care and boarding programs:

We realize that all relationships change and grow over time, and just like humans, our dogs' personalities and tolerances are ever evolving. In order to protect every guest that stays with us, we will be enforcing this new directive.

Dogs will be issued a "strike" if they:

- Instigate a fight that results in an injury to another dog
- Become too unpredictable to interact with groups of dogs--- such a dog may then be deemed an out alone (OA) dog, but then will only be allowed to come in for boarding or daycare if we have less than 3 OA dogs scheduled.
**OA dogs will now require a reservation for daycare or boarding to be made in advance of their stay.*

If your dog is issued a strike, the kennel staff will fill out a form documenting the incident, and make every attempt to contact you as well as the guardian of the other dog involved in the altercation prior to pick-up time. After 3 strikes, we will ask that you find a more suitable environment for your pet, and we will do whatever we can to assist you in your search.

Broadway Animal Hospital reserves the right to terminate a daycare or boarding client's privilege to attend our programs if they receive 3 strikes over the course of their *lifetime*. **Please note that we will not be issuing pink slips retroactively. If your pet has been involved in an altercation in the past, it will not apply to their total.*

If you have any questions about this new policy, please don't hesitate to call me at 303-499-5505.

Sincerely,
Paul Carey
Kennel Manager
303-499-5505

I _____ have reviewed "Broadway Animal Hospital's Guest Safety and 3 Strikes Policy". I understand that if my pet receives 3 strikes with Broadway Animal Hospital during the course of their lifetime, I will be asked to find alternative arrangements for him/her.

Signed: X _____ Date: ____/____/____